

ACOLAID FOR LOCAL GOVERNMENT

ACOLAID supports the transformation agenda facilitating efficiency gains, effective service delivery, and high performance levels.

SINGLE INTEGRATED CORPORATE SYSTEM

With a strong emphasis on integration and performance, the ACOLAID software suite covers core property based services in

- Environmental Health
- Development Control
- Development Plans
- Building Control
- Land Charges

The Plantech Land and Property Gazetteer sits in the centre linking all the property functions together. ACOLAID facilitates collaborative working, allowing council staff to share a common pool of information about people and places in the area. Property and contact information is stored centrally. Officers can save all their work including documents sent and received in one place. Anyone on the team can see the entire case history or contact history at a glance, and access further details at a click.

MAXIMISING ACCESSIBILITY OF DATA

Providing integrated systems means maximising the accessibility of data. Data is of little use unless it can be shared, benefiting all those who have a need for key land and property information. ACOLAID was designed with integration in mind to facilitate the widest possible interaction with third party datasets. Using XML technology, ACOLAID can integrate with a range of CRM systems, GIS systems, DIP systems, relational databases and legacy systems.

ELECTRONIC SERVICE DELIVERY

Plantech has developed a proper systematic framework for e-government. Our web integration software enables secure and flexible access to data via the publication of dynamically updated information in relation to any of the above service areas on the Internet, for members, for the public, and for local and national agencies.

IMPROVED PERFORMANCE AND EFFICIENCY

Plantech commits to working with local authorities to review their services, and to considering where efficiency gains can be made. Based on Best Value Indicators (BVPI 109) as standard performance targets, Planning departments using Plantech software have been the most improved in their area on more than one occasion. Plantech's ACOLAID systems also outperform the equivalent systems provided by our major competitors in terms of reliability, functionality and support.

ACOLAID provides our effective means of collecting accurate data from other systems, so that it can be checked more swiftly, for example, when a land charges search is issued. This process of 'assisted automation' has speeded up the search processing in such authorities as the London Borough of Brent and Surrey Heath Borough Council. Similar improvements in performance have been a feature of our building control and environmental health systems. We believe ACOLAID provides the platform to facilitate such improvements.

For further information contact Neil Chinnery, Product Manager